

## Frequently Asked Questions?

### How do I receive emergency relief assistance from Aspleycare?

You need to call Aspleycare on 3862 7145 to arrange an appointment. If you are in the area you can visit our centre at 479 Robinson Road, Aspley to arrange an assessment for assistance.

### What happens at the assessment?

At the assessment you will be interviewed by a trained volunteer, who will assess your situation and provide assistance according to your needs and the funds currently available for distribution.

### What do I need to bring to start the assessment process?

You will need to have some form of ID, e.g. pension card, driver's licence.

### What type of assistance do you offer and what do I need to show at my assessment?

- o Medical prescriptions (PBS) - show your PBS medical prescriptions
- o Utility bills e.g. electricity, gas - show your overdue account
- o Rent assistance - show a copy of your Form 11/12 eviction notice

### What other services does Aspleycare provide?

Through its Walking With Love initiative Aspleycare offers pregnant women immediate and practical help and provides support and love to women and babies.

## Aspleycare assists people who live in these suburbs in North Brisbane

Albany Creek, Aspley, Bald Hills, Banyo, Boondall, Bracken Ridge, Bridgeman Downs, Brighton, Brisbane Airport, Carseldine, Chermide, Chermide West, Deagon, Eagle Farm, Everton Park, Fitzgibbon, Geebung, Gordon Park, Kedron, McDowell, Northgate, Nudgee, Nundah, Pinkenba, Sandgate, Shorncliffe, Stafford, Stafford Heights, Taigum, Virginia, Wavell Heights, Zillmere

### Walking With Love

Through the Walking With Love initiative pregnant women can receive immediate and practical help. Walking With Love provides support and love to women and their babies.

### Other Initiatives

Winter Blanket Appeal  
Christmas Hamper Appeal

Each request for assistance is individually assessed and assisted according to needs and funds available.



**ASPLEY CARE**  
Assisting those in need

479 Robinson Rd  
Aspley QLD 4034  
Phone: 3862 7145

Website: [aspleycare.org.au](http://aspleycare.org.au)  
Email: [secretary@aspleycare.org.au](mailto:secretary@aspleycare.org.au)



## About Us

Aspleycare is a Parish based organised group in Aspley, North Brisbane, who volunteer to serve their local community by responding to the needs of the people in a Christian, neighbourly and practical way.

We provide an emergency relief service to:

- Advise people of options available to them in response to their needs.
- Help with financial and/or material aid to meet an immediate need.

Working with the support of the Federal Government, Aspleycare distributes Federal Government Emergency Relief Funds to those in need, in times of crisis.

## Helpful Phone Numbers

Police, Fire, Ambulance 000  
Prince Charles Hospital (07) 3139 4000  
St Vincents Hospital (07) 3326 3320  
Brisbane Northside Emergency (Fees apply)  
Domestic Violence (Women) 1800 811 811  
Domestic Violence (Men) 1800 600 636  
Child Protection 132 111  
Beyond Blue 1300 224 636  
Kids Help Line 1800 551 800  
Translating and Interpreting 131 450  
St Vincent De Paul 1800 846 643  
The Salvation Army 13 72 58  
Poisons Information Centre 131 126  
Lifeline 131 114

## Ask Izzy - [askizzy.org.au](http://askizzy.org.au)

Ask Izzy is a website that connects people in need with housing, a meal, money help, family violence support, counselling and much more.

It is free and anonymous, with over 370,000 services listed across Australia. The type of help you can access includes housing, food, everyday things, health, Centrelink, money help, support and counselling, legal help, drug and alcohol support, location of facilities, life skills and education, etc.

And if you're on the Telstra or Vodafone mobile networks, you can access the Ask Izzy website on your phone, even if you don't have credit or access to wifi.

## Need Help?

If you need emergency relief assistance, please contact Aspleycare on 3862 7145 between 10am-1:30pm, Monday to Friday.

Aspleycare provides a service to advise people of options available to them in response to their needs, as well as help with material and/or financial aid to meet an immediate need.

The type of assistance provided is assessed on an individual basis and may include help being given in the form of:

- Food parcel or voucher
- Fuel or fares
- Assistance towards part-payment of utility accounts
- Assistance with medication scripts
- Referral to other agencies or services that may be able to address individual issues